

Give every lift you maintain **an alert and a record**

SOSConnect turns a lift's SOS button into an identified alert that reaches named contacts by SMS and voice call, and records who acknowledged it. It works alongside the alarm already in the car — it does not replace it.



WHAT GETS INSTALLED

SOS unit

In the lift car, wired to the SOS button and tied to that lift's name. Confirms to the rider that the alert has gone, and again when someone acknowledges it.

Receiver and antenna

Picks up the press from inside the shaft and passes it on. The antenna is placed so the signal reliably gets out of the shaft.

Platform and app

Sends the SMS and the voice call, takes the acknowledgement, and keeps the history that reports are pulled from.

WHAT IT DOES — ALL LIVE TODAY

Instant SOS alert

Identified by lift, not by a serial number.

SMS and voice call

To every contact set for that lift, together.

Acknowledgement

Who responded, and when.

History and reports

Every alert on record in the app.

Several contacts per lift

Set per lift, so towers and shifts differ.

Friendly lift names

"Tower B, Lift 2", as people say it.

RELIABILITY

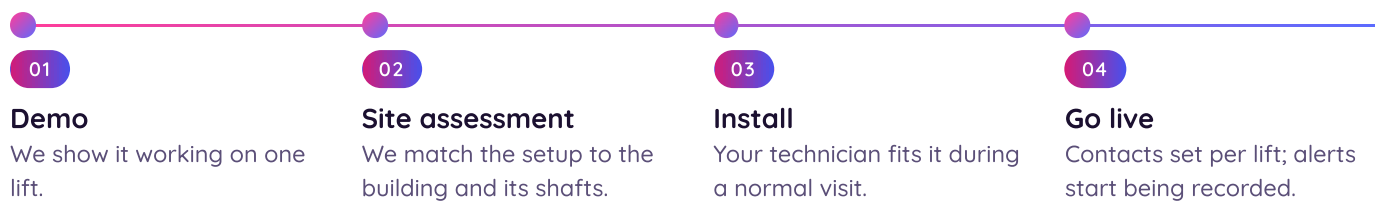
- ✓ **Battery backup in the unit**
It keeps working through a power cut — which is when people get trapped.
- ✓ **Built for the shaft**
Receiver and antenna placed so the signal gets out.

- ✓ **Its own connectivity**
Independent of the building's wifi or broadband.
- ✓ **Fitted by your technician**
A normal maintenance visit. No building works.

WHAT IT IS NOT

- It does not replace the lift's existing alarm or voice communicator, and does not interfere with it.
- It is not a call centre. Alerts go to your contacts, not to a manned desk of ours.
- There is no two-way voice. SOSConnect is alert and record only.
- It does not escalate on its own. An unacknowledged alert stays unacknowledged, and shows that way in the record.

HOW A DEPLOYMENT RUNS



WHAT THE PARTNER GETS

A clear addition to your service

One job, easy to explain to a building: the SOS button now reaches named people, and the response is on record.

Proof of response

When a building asks what happened on a particular day, there is a record rather than a recollection.

Your team in the loop

Your technicians can be alert contacts for the lifts they look after, alongside the building's own people.

AT A GLANCE

What it is	An alerting and record layer on a lift's existing SOS button.
Alert channels	SMS and automated voice call, to every contact set for that lift.
Identification	Each unit is bound to a lift name, so alerts say which lift they came from.
Rider feedback	The unit confirms the alert was sent, and again when a contact acknowledges.
Record	Alert, contacts reached, who acknowledged and when. Visible in the app; reports from the same history.
Installed by	The lift maintenance company, during a normal visit.
Commercial model	Agreed per partner. Ask for a demo and we will talk it through.
Made by	Innovatrae Solutions Private Limited, Ahmedabad, Gujarat, India.

NEXT STEP

Request a demo

See the alert, the response and the record on a real lift.
sosconnect.in/request-a-demo

Start a site assessment

Tell us about a building and we'll send back a recommended setup.

Ask us for the link